

5 Steps to Creating Great Content Marketing as a Lawyer April 28, 2022





Agenda

 Foundational Marketing Principles
 Audience Research
 The 5 Steps for Content Marketing (PATIO)
 Q&A / Giveaway



Foundational Principles

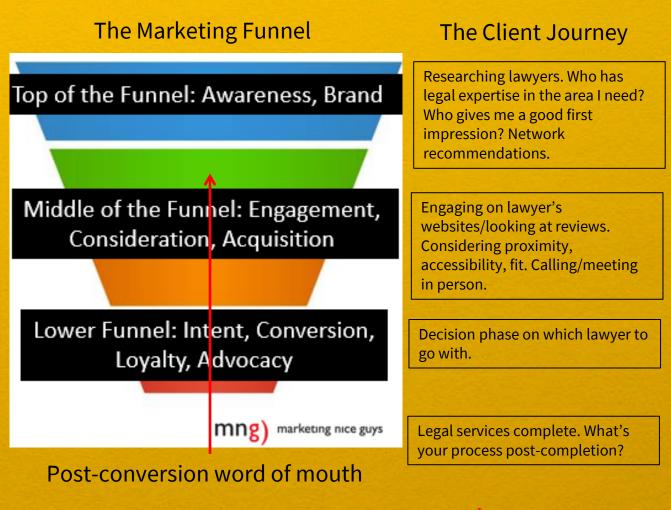
Content is the guerilla marketing of today.

Foundational Principles

Anyone know who created this funnel concept?

The original concept for this dates back to 1898, when E. St. Elmo Lewis developed a model that mapped a customer journey from the moment a brand attracted a consumer's attention to the point of purchase. St. Elmo Lewis' idea is often referred to as the AIDA-model, an acronym which stands for Awareness, Interest, Desire, and Action. The first to actually associate that AIDA concept with a funnel was William Townsend in 1924, who wrote about the structure in the book *Bond Salesmanship*.

When your prospective clients look for (and decide on) a lawyer to help them with legal services, they are in different stages of the funnel process too. Understanding those stages is critical in getting your brand and services in front of them. Content can help you at every stage of that journey.

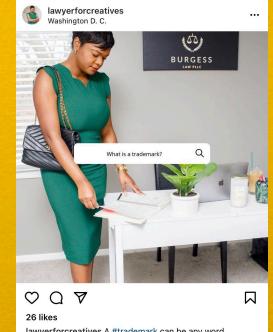


Foundational Principles



Or, Think of This Another Way: Where Do Many Leads Come From?

- 1. Your Immediate Network
- 2. Referrals from those in your immediate network
- 3. Searching for "[insert specialty] lawyers near me" or "best lawyers in [DC]" or "best immigration lawyers" in Google.
- 4. Discovering legal professionals in Social Media (see Michelle Pitts, right)
- 5. Referral Sites (Yelp etc., directories, publications lists)
- 6. Advertising



lawyerforcreatives A #trademark can be any word, phrase, symbol, design, or a combination of these things that identify your goods or services. It's how... more October 2, 2021

Content keeps you top of mind among your network (they can also refer you to others they know. And, content helps you show up in search, etc.)





Audience Research



Audience Research

- Talking to previous customers/clients
 Looking at data
 Developing an easy persona to keep in mind.



Talking to Previous or Prospective Clients

1. One-on-One Interviews

You can do these by phone or in person. Have them talk about themselves as your customers. What are their pain points? What are their challenges? What do they need more of? What language are they using?

2. Focus Groups

Similar to interviews, you can get customer opinions, attitudes, and perceptions in larger groups. For example, a good way is to walk them through your website and have them react. Ask them what they search for, what aspects of legal services matter to them for your specialty.



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Looking at Data

- **1.** If you have your own website, take a look at Google Analytics (which you should install if you haven't). What pages are people ending up on? What are the searches being done on your site? That will give you some idea of topic interest.
- 2. Take a look at Google search data in particular. Where can you do this? Check out keyword planner. Go to ads.google.com and sign in with your gmail account. Then go to: Tools & Settings / Keyword Planner. You can then research keywords and restrict by only volume in your area. This can help you understand topical interest.
- 3. Use data from surveys or other data collected by DC Bar or other legal associations.

In particular, collecting the following data is really helpful to develop a "Picture" of that Individual – What We Call a Persona

1. Background

2. Demographic/Geographic: Male/female, age, income, location

- **3.** Psychographics: Ambitions, values, opinions/beliefs
- **4. Behavior:** Where do they go on the Internet, what do they respond to, how do they come become aware you?
- 5. Challenges/pain points
- 6. How do you help



And then name the persona so that every time you create content, you keep a consistent approach.



The 5 Steps: PATIO for Content Marketing

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Step 1: Planning & Strategy Step 2: Approach Step 3: Tools & Tactics **Step 4:** Implementation Step 5: Optimization

PATIO for Content Marketing

Step 1: Planning & Strategy

- What budget and resources do you have to create the content?
- 2. What part of the marketing funnel are you targeting with your content?
- 3. Where does content fit in the context of everything you have to do?
- 4. What content types would be most effective (based on your answers to the top two)? What do you feel comfortable creating yourself? Do you have the budget to allocate to this activity?

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Top of the Funnel: Awareness, Brand

Top-of-the-Funnel Content



Middle of the Funnel: Engagement, Consideration, Acquisition

Lower Funnel: Intent, Conversion, Loyalty, Advocacy

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Blogs

Blogs have been shown to increase a company's page views by 55 percent.

An example here. Davis & Associates ranks high in search for "how to choose an immigration attorney"

Why It's Great for Top of the Funnel:

Establishes your authority or expertise in your legal specialty. Also, that you are a trusted advisor for potential clients. ■AVIS & ASSOCIATES Home Firm Overview ✓ Immigration ✓ Articles Resources ✓ Ask Garry Contact Us



7 Key Considerations When Choosing Your Immigration Attorney By Garry Davis | December 17, 2020

What To Look For When Choosing Your Immigration Attorney

For those already in the United States or hoping to come, a relationship with an experienced and trustworthy immigration attorney is an important step. When your right to live and thrive on American soil is challenged, your best defender is an immigration attorney. Expert attorneys have trained for years, perfecting their craft to ensure they can protect your rights and fight for justice. Further, lawyers can monitor court and application proceedings, guiding you through every step of the process. Without a doubt, this avoids unnecessary delays or errors which may lead to denial and heartbreak.

There are numerous factors that individuals connect to immigration legal representatives for guidance. Immigration lawyers can help with a range of immigration concerns such as a green card applications, deportation defense, naturalization, business

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Planning & Strategy: Content Types

Videos

How do you sell yourself as an attorney? Video is a great way to do this. Many of you may be hesitant to engage in social platforms, but they make it easy to create video (such as criminal defense attorney Mike Mandell on TikTok) right. Note the practical nature of the video here about things people ask on Google. He calls himself the No. 1 lawyer on social media. Or look at Stephen Gustis who answers a question about choosing a defense attorney.

Why It's Great for Top-of-the Funnel:

Similar to the rationale for a blog, but it can also convey your personality, sense of humor and values more readily than written text. Can be distributed on many social platforms and YouTube.





Planning & Strategy: Content Types

Photos

It can pay to invest in great photos / professional shots of you. The reason is that great looking photos convey a seriousness and professionalism to your brand. But also provide a human touch. Duane King does a nice job here with both.

Why It's Great for Top-of-the Funnel: People are curious about what others look like. Also photos provide a sense of transparency for potential clients about who they'll get and what they'll get.



The Law Offices of DUANE O. KING, PC



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Middle of-the-Funnel Content



Top of the Funnel: Awareness, Brand

Middle of the Funnel: Engagement, Consideration, Acquisition

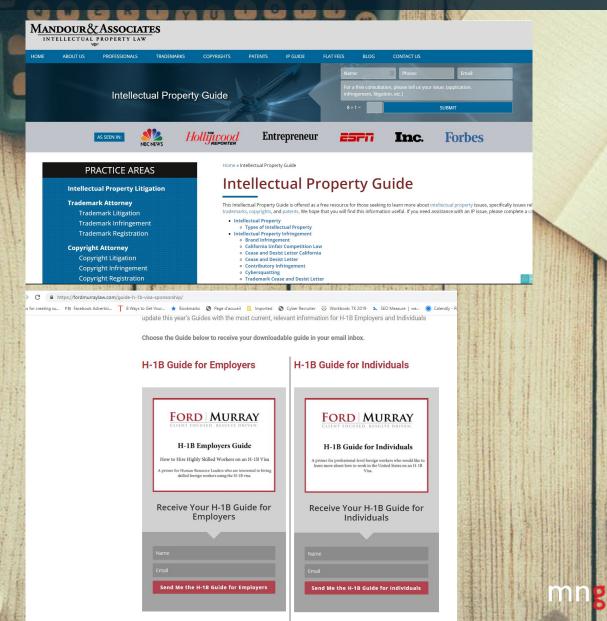
Lower Funnel: Intent, Conversion, Loyalty, Advocacy

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Downloadables / Guides

Some lawyers create guides that are used either for search engine optimization (see California's Mandour & Associates' Intellectual Property Guide) or for download (see the Ford Murray law firm example below right)

Why It's Great for Middle of the Funnel: These kinds of pieces establish your authority as well and help you engage individuals after they find out about you. You can put these behind a form to acquire them to your marketing list or simply make it available. If you do put it behind a form, you'll know topic interest immediately.



Webinars / Community Events

A great way to gauge audience topic interest and acquire new potential leads. See what Miller Canfield does to promote its compliance law services.

Why It's Great for Middle of the Funnel:

Using Zoom, Google Meet, Go-to-Webinar, Microsoft Teams, you can easily hold a webinar on a topic for a particular group. Because they register for the webinar, you now have acquired them to your marketing list and now understand their interest.



News & Events

NEWS & EVENTS

Please Join Us Virtually! Creating and Maintaining a Corporate Culture of Compliance During a Pandemic

PEOPLE

SERVICES

RESOURCES

November 17, 2021 12:00 - 1:30 PM (EST) Virtual Luncheon

Please Join Miller Canfield at our November Virtual Aerospace and Defense Luncheon

Creating and Maintaining a Corporate Culture of Compliance During a Pandemic

> Wednesday, November 17, 202 12:00 - 1:30 PM (EST)

Creating a culture of compliance, in which employees understand and comply with legal requirements like the FCPA and act with honesty and integrity as required by the company's code of ethics, is critically important. Creating such a culture of compliance

Tools: Calculators (if Applicable to Your Practice Field)

Sometimes law firms provide different tools such as this Virginia Child Support Calculator from Smith | Strong PLC., a 6 step process.

Why It's Great for Middle of the Funnel:

Engaging tools means you can compel them to stay on your site. In the end, they may use you for services after the call to action you provide.

SMITH | STRONG, PLC[®] L E G A L S T R E N G T H[®]

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Virginia Child Support Calculator

Welcome. This Child Support Calculator allows Virginia parents to reasonably estimate their child support payments. We are happy to maintain this calculator as a community service. Please note this calculator is no substitute for one of our skilled child custody and support lawyers meeting with you privately in our law office to review not only your family's "numbers," but also to fundamentally strengthen your child support case.

It will be helpful to have the following four figures written down before you begin

1. number of overnights each parent has in a calendar-365-night year of visitation;

2. annual, pre-tax, total income for both parents;

3. monthly cost for daycare, if any

 monthly cost for health insurance for child-only (if pay stub includes parent + child, enter the amount for child-only; a reasonable estimate is fine).

Help icons can be clicked to reveal additional information below the input fields.



OFFICES

West End Richmond 5803 Staples Mill Road Richmond, VA 23228

Phone: 804-325-1245 Fax: 804-482-2661 Family Law & Litigation Division

Location Details + Directions +

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CLIENT REVIEWS

Newsletters:

Newsletters are a great way to stay in front of potential customers or former customers (remember the referral aspect).

See this one (right) from The Nance Law firm. They send once per month and focus on estate planning and other related areas such as Elder Care.

Why It's Great for Middle of the Funnel: As you've already acquired these individuals to your list, they come knowing a bit more who you are. In many cases, you know the topical interest here too. And you keep them engaged and keep your practice top-of-mind for them (or members of their network).

Subscribe to Our Free Monthly E-Newsletter & Blog Digest

tters - The Nance Law Firm	* First name	* Last name	
Online			
ath is only half the job. Protecting wealth for your loved ones and yourself is equally important, alle planning, business planning, and assot protection, our firm will help you porticed everything temps, finneds and freed everythe aller of everything temps and the low of everything temps and the pass to our blog, events schedule and a complimentary newslatter suborciption!			
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The Nance Law Firm		SEND	



Bottom of-the-Funnel Content



Top of the Funnel: Awareness, Brand

Middle of the Funnel: Engagement, Consideration, Acquisition

Lower Funnel: Intent, Conversion, Loyalty, Advocacy

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Testimonials, Ratings & Reviews

Liles | Parker in DC does a nice job here highlighting testimonials from both Google Reviews (which are super important for SEO) and their own. Testimonials provide social proof that can make the difference between choosing one law firm and another.

Why It's Great for Bottom of the Funnel:

In the decision-making stage, people wrestle with these kinds of decision. Trust is a big aspect of what you want to convey as a lawyer and testimonials provide that extra layer of comfort.

Reviews And Testimonials

GOOGLE REVIEWS

After much consultation and research my Mental Health Billing company established a relationship with Liles Parker. It truly was a terrific decision. <u>Robert Liles</u> and his experienced and dedicated team of legal professionals (including former Federal Prosecutors) are uniquely qualified to represent healthcare providers in audits and investigations nationwide. Without hesitation, I recommend Liles Parker to our clients. Their knowledge in this area of law is truly extraordinary.

Mona Ruback November, 2021 Positive: Professionalism, Quality, Responsiveness

Testimonials

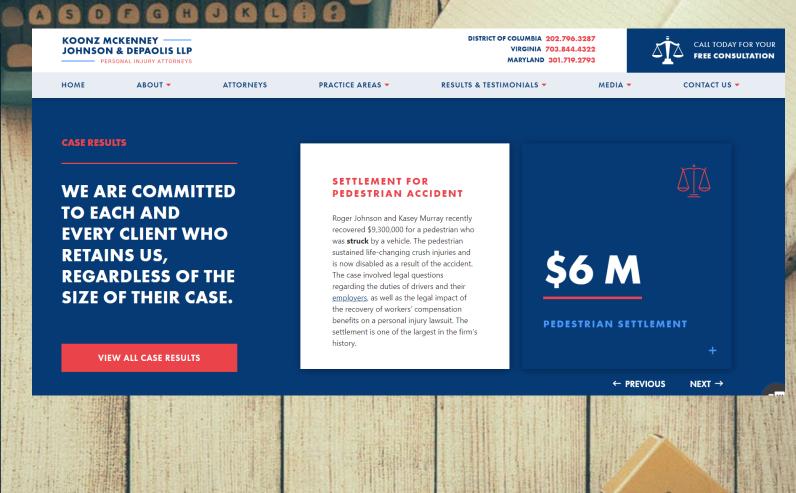
Robert Liles was introduced to me through American Medical Billing Associations (AMBA). He is extremely professional and excellent at answering any legal questions I may have. His response time is always quick. I am very happy to have him on my team as our attorney.

JF

More Social Proof (Case Studies) Case studies or case results provide social proof that your law practice helps others. See the nice job that Koonz McKenney Johnson & Depaolis LLP do here.

Why It's Great for Bottom of the Funnel:

Case studies provide comfort similar to testimonials in that you provide proof that you've helped families, companies, or individuals.



DFGH

Other Types

- E-books
- Podcasts and audio (Millennials especially. See example: Alyte Mazeika)
 Social media (tweets, responses, etc.)
- User-Generated Content (UGC)
- Infographics
- Scholarly articles in law journals or papers



Legal Bytes Podcast Alyte Mazeika

Latest Episode

The Legal Bytes Podcast is a legal education and commentary podcast grown out of the YouTube channel LegalBytes, which is aimed at making the MORE Education - Updated Weekly

Episodes

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See All

COLOR SLIDES

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FEBRUARY 18

#013 Halyna Hutchins Estate v. Alec Baldwin -Let's Go Through the Complaint

The family of Halyna Hutchins has officially filed its civil lawsuit against Alec Baldwin, Hannah Gutierrez-...

2 hr 26 min

The 5 Steps: PATIO for Content Marketing

Step 2: Approach

6 Approaches to Content – What Makes a Piece of Content "Good" Social Currency Triggers Emotion Public – Social Proof **Practical Value** Stories



WHY THINGS CATCH ON



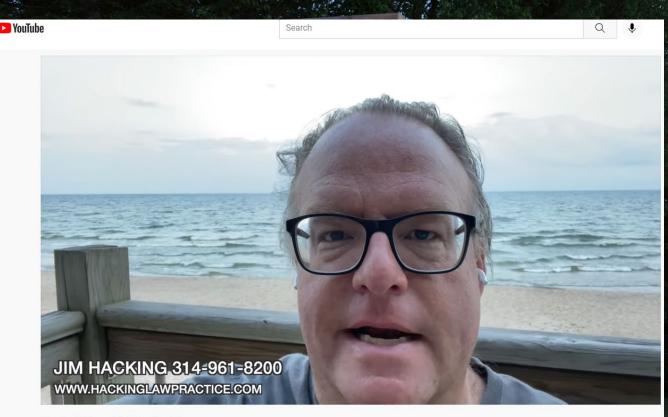
JONAH BERGER

"Jonah Berger knows more about what makes information 'go viral' than anyone in the world." – DANIEL GILBERT, author of Stumbling on Happiness

Social Currency: A piece of content that makes you smarter, more interesting, funnier etc. that you pass on to others.



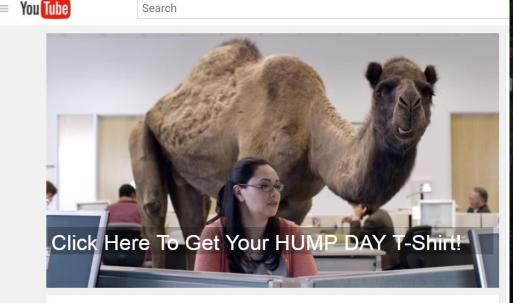
Social Currency: In the legal context, here's one we came across on YouTube — Jim Hacking discusses a case that shows how complex immigration /asylum law is and what you should focus on as a client seeking asylum, things that we didn't know.



You Don't Know What You Don't Know

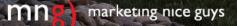
Triggers: Content that triggers a reaction because it is linked to something (Peanut butter and...)

When people think of realtors, for example, you want to be "jelly" in this case.



Hump Day Camel Commercial - Happier than a Camel on Wednesday - Hump Daaaay!

Ryan Bessling	
Subscribe 169	442,028 views
Add to Ad	998 40



Triggers:

In the case of law/legal areas, it can be the use of a consistent hashtag in social that reminds people of that particular lawyer, or it can be a consistent brand presentation. See Kelly Chang (right), a.k.a LawyerKelly on Instagram. She tries to equate her practice with prenups.

Which brings up another point. Establishing narrative consistency is key throughout all your marketing. So I know I talk about prenups a lot and protecting

Reels

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lawyerkelly Follow

11:38 -7

Marriage should be honored by all, starting with me.

#hebrews134 #marriagetakes3 #lovetriangle #prenups #prenuptialagreement #nevermarrywithoutaprenup #noprenupnomarriage #marriageisforever #divorceattorney #divorcelawyer #familylawattorney #dontgetmarriedwithoutprenup #prenuplawyer #prenupsprotect #separateproperty #communityproperty #getaprenup #howtoprotectproperty

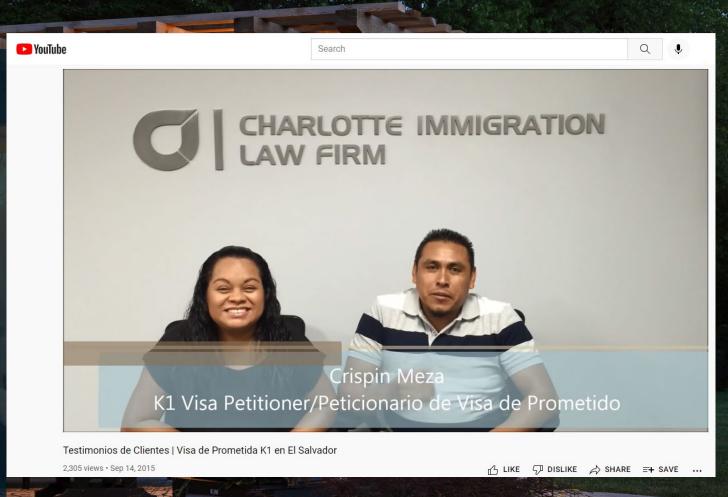
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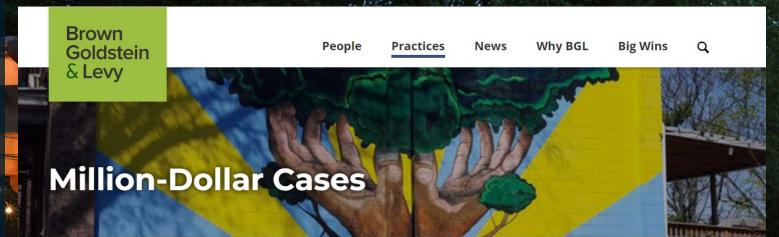
Emotion:

Any time your marketing can include emotional content (things that make people happy, laugh, or even angry) can trigger a more powerful reaction. Here, the Charlotte Immigration Law firm tell the emotional story of Crispin Meza and his wife Norma, a K-1 Visa petitioner and how they were able to be successful in their own words. You can literally see the joy on their faces.



Public:

Customers want social proof that a product or service is legitimate, so they look to see who uses that product or service, or if that a service is highly rated or has brought success to others. That's why reviews and testimonials, success stories or even money won through settlements or verdicts catches the eye. On the right, Brown Goldstein & Levy provide examples of million-dollar cases they've won.



Partners

Joe Espo

Kobie Flowers

Andy Freeman

- Sharon Krevor-Weisbaum
- Andy Levy
- Joshua Treem
- Jessie Weber

When the stakes are highest, Brown, Goldstein & Levy gets results. Over the course of decades, we have obtained numerous verdicts and settlements worth millions or tens of millions of dollars—and in one case, we obtained a settlement worth over \$1 billion. These high-dollar figures reflect the fact that our attorneys are both skilled trial lawyers and adept negotiators, with the experience and know-how to obtain the highest possible compensation for our clients, no matter the context.

Our lawyers know how to maximize our clients' recovery in high-value cases, turning million-dollar cases into multi-million-dollar cases. In many of our million-dollar cases, the defendant's final pre-trial settlement offer was in the low six figures. Faced with such unreasonable offers, we go to trial and win vastly higher awards from juries. That track record then increases the likelihood that we will get more reasonable settlement offers in the future.

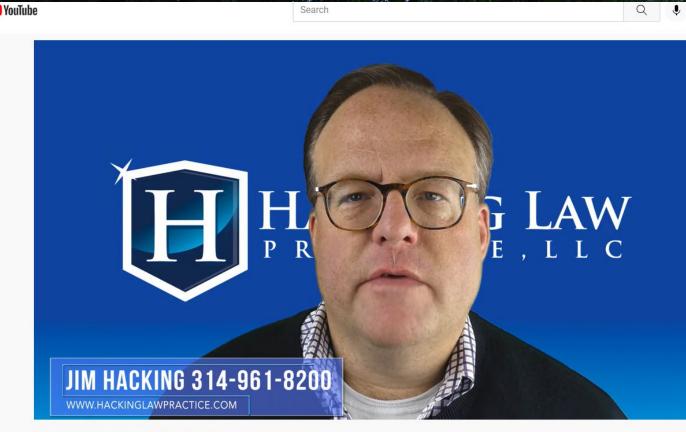
We have obtained million-dollar verdicts and settlements in a broad range of areas and over the course of decades. Our million-dollar cases include commercial disputes, wrongful death and serious personal injury cases, wrongful conviction, employment and housing discrimination, and class actions. No matter the issue in dispute, our attorneys know how to get the most for our clients.

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Practical

This is probably the most common type of content that's used in almost every industry. When you provide practical help to someone you automatically become a source of authority. Here's a simple tip from (again) Jim Hacking advising clients not to talk so much during an INS interview. This kind of practical advice helps people who now consider him an expert.



Why Shouldn't I Talk So Much At My Interview?

34,416 views • Nov 13, 2019

凸 1.1K 및 DISLIKE ↔ SHARE =+ SAVE ..

Storytelling

People remember stories. That's why they're so effective from a marketing standpoint. Many lawyers put their content in storytelling form, typically a client story. In this case, the law firm of James Scott Ferrin tells the story of two clients who were cheated out getting reimbursed by their insurance company. The Hard Truth About Getting Reimbursed for Hurricane Damages Posted on September 8, 2021 by <u>Christopher Bagley</u>

Of all recorded weather disasters in U.S. history, hurricanes have caused the most deaths and destruction. Property damage is catastrophic, and homeowners and business owners alike suffer.

When Hurricanes <u>Florence</u> and <u>Michael</u> swept through North Carolina less than a month apart in 2018, many Tar Heels were devastated, with home, business, farm, and auto damages totaling billions of dollars.

ABC11 reported that 185,000 claims related to Hurricane Florence were filed with the North Carolina Department of Insurance, and FEMA received 80,000 claims.

Following Hurricane Michael was Hurricane <u>Dorian</u> in 2019 with billion dollar damage estimates. In Florida, nearly 4,000 insurance claims were submitted, though the state escaped the brunt of the storm as it barreled down on South and North Carolina.

If you are among those filing hurricane damage claims, you may discover that some insurance companies may not be as willing to help as you assumed.

While insurance companies may want you to think they have your best interests at heart, history shows that's not always true.



The 5 Steps: PATIO for Content Marketing

Step 3: Tools & Tactics

Step 3: Tools

- **Canva:** All-in-one design. Pre-designed, templates, checklists, stock photos, videos. Great for social posts, ads, etc. \$12 / month.
- **Boosted by Lightricks (mobile app).** You can make professional looking videos with your own video / stock video (say from Canva), add your logo for personalization. \$69 / year. Predesigned templates. (right)
- Google Ads Keyword Planner (free with a gmail account)
- Mematic (app) that creates memes for social. Includes templates. \$25/year. Especially if your brand involves humor.
- OBS Studio (can record audio, video files and edit them)
- Webcam: Logitech BRIO Ultra HD Webcam for Video Conferencing, Recording, and Streaming Black, \$193.
- Microphone: Blue Yeti USB Mic, \$128.
- **Ring Light:** Ubeesize 10" Selfie Ring Light, \$49
- Portable Green Screen: Emart Green Screen, Collapsible, \$164

yourself

Choose Format

Select

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🔆 Apply my brand

Step 3: Tactics

Remember "Searchable, Shareable, Snackable"

X 🤳 🔍

Feedback

Deemle also ask it

how does my company sponsor h-1b visa workers

	reopie also ask :
	Does an employer have to sponsor an H-1B visa?
	How much does it cost an employer to sponsor an H-1B visa?
	How does a company sponsor a work visa?

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THE SCHUPAK LAW FIRM, LLC

Firm Overview



Personal Injury

Results

Attorney Profile

ATTORNEYS SERVICES TESTIMONIALS BLOG ESPA

> Immigration law is a constantly changing legal field. I Harlan York provides this blog so you can stay up to trends affect immigration law cases

https://www.shrm.org > how-to-guides > pages > howto... Traf/mo (us): 1800/1.71M - Kw (us): How to Sponsor an Individual for an H-1B Visa - SHRM Follow these simple steps to sponsor an employee for an H1-B visa. ... The H-1B employer must pay its H-1B workers at least the "required" wage, which is

MOZ DA: 81/100 (+7%) Ref Dom: 65.12K Ref Links: 2.22M Spam Score: 1%

https://gldlaw.com > News Traf/mo (us): 150/8900 - Kw (us): 104/2746 H-1B Visas: How Do Small Companies Sponsor H1B Workers? Jul 8, 2020 - If your company wishes to sponsor one or more H-1B visa recipients, you can file a petition on their behalf. The positions these people will Dom: 044 Ref Links: 14 60K

https://www.nolo.com > legal-encyclopedia > how-empl... Traf/mo (us): 23/2.44M - Kw (us): 22 How Employers Can Hire an H-1B Worker Who Is Already in ... To sponsor an H-1B worker, the employer must file an I-129 petition with USCIS, asking the agency to approve the foreign worker for H-1B status. Depending upon MOZ DA: 71/100 (-1%) Ref Dom: 69.66K Ref Links: 4.15M Spam Score: 1%

https://workpermit.com > immigration > which-compan... \$Traf/mo (us): 16/15.90K - Kw (us): 30 Which companies can apply for a US H-1B Visa? - Workpermit ... Any US employer can sponsor an H-1B petition, provided it has an IRS Tax Number also known as an IRS Number or Tax ID Number. This number is needed for MOZ DA: 60/100 (+0%) Ref Dom: 6.82K Ref Links: 3.76M Spam Score: 1%

Searchable

DC Injury Lawyer Blog

Fatal Maryland Rear-End Accidents

February 22, 2022 | by Sidney Schupak, Esq.

+ Share 🈏 f in

r end accidents refer to incidents when a rear vehicle's front bumper collides into the back of the vehicle in front of them. While most Maryland rear-end accidents tend to occur at low speeds near stop signs, congested traffic, or stop signs, they can occur in any traffic scenario. Studies suggest that four primary factors, driver, vehicle, road, and environment, influence the likelihood and severity of a rear-end accident.

Driver factors include physiological and psychological characteristics that may affect the driver's conduct. Vehicle factors include the performance and braking style of different types and grades of cars. The driving environment also impacts a drivers' reaction time and visibility. Finally, road factors such as the maintenance and surface of roadways can impact the likelihood of a rear-end accident.

Fatal rear-end accidents include additional factors that may influence the likelihood of these incidents. For example, accidents involving improperly restrained occupants are

Shareable

4 WAYS TO SPEED UP YOUR IMMIGRATION CASE

Harlan York September 7, 2019

Everyone wants to get their immigration case done as quickly as possible, but long waits of a year (or many years) can be the norm. One of the most common questions we get is "can you speed up my immigration case?" The answer usually is "it depends on what type of immigration case," but there are some things you can do to help expedite or speed things up in certain cases

HERE ARE SOME QUICK TIPS TO SPEEDING UP YOUR IMMIGRATION PROCESS

1. U.S. Citizenship and Immigration Services (USCIS) offer a Premium Processing

Service. While it was suspended for a while, premium processing is back in some cases in 2019. For \$1410 above regular fees, certain employment based cases may be expedited by filling out an 1-907. But in the big picture, we are talking about certain temporary work visas and petitions that lead to green cards through sponsorship. There are no Premium Processing Services for Family or any other Immigration case. In the case of expedited processing there must be a real reason for rushing and no guarantee that USCIS will approve the request. This is for emergent use only such as family emergencies, military personnel who are being

Snackable



The 5 Steps: PATIO for Content Marketing

Step 4: Implementation

Step 4: Implementation

Create a SEO Workflow & Process

For on-page success, there are 9 aspects of good search engine optimization (use a checklist, see right). For off-page success, distribute content beyond the website itself to social, YouTube, etc. Consider link-building, think about a process to exchange links with another site or get an inbound link from a local directory, legal association, or other related entity. etc. mng) marketing nice guys

Home Our Services Industries

One-Page SEO Checklist for Copywriters

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Checklist for SEO Processes for Copywriters

□ Research: Investigate the content people are searching for. Various sources include: SEMRush.com, SimilarWeb.com, Google trends). Find out popular, related searches and then embed those keywords into descriptions, text etc.

□ Title Tag: Make sure the title tag follows the recommended structure: <article title 60 characters or less if possible> | <site name>. Title tag should include the keywords people are searching for.

URLs: The URLs should include page title (which should have keywords people are searching for).

□ H Tags (aka Heading Tags, esp. H1 but H2 and H3): Every one of these should be keyword driven or correlated keywords to that main set of keywords the page is about. (Example: If the page is about George Washington, a correlated keyword headline might be "Revolutionary War" or "first President").

□ Related Keyword Usage (topic models): Ensure the text has correlated keywords. If the page is focused on leadership, for example, it's important to include keywords related to that – emotional intelligence, change management, vision, ethics, responsiveness, etc.

Link Text (on-page pointing out, especially in article body): Linked text on the page should include

https://marketingniceguys.com/one-page-seo-checklist-for-copywriters/



Step 4: Implementation

Editorial Process for Content

You may not have an "editorial team" but make sure someone else looks at the copy before you post it. One typo in anything – copy, call to action, video, ad, email – can not only ruin a piece of content, it hurts your SEO too.

7 Skills <u>That Stand Out on to Stand Out In a</u> Marketing <u>ResumeInterview</u>

While many roles are specialized, marketing jobs today still often require a mix of different hard skills that go beyond the immediate requirements of the job. That's why having a varied skillset you can point to on your resume is often a great bonus for potential candidates. Some of the biggest, most notable ad campaigns you've seen plastered around weren't made in a day. They're often the products of years of developing a multitude of skills.

Successful campaigns require an array of creative and analytical skills harmoniously meshed together. Analytical skills understand and make use of past data to determine next steps. Those next steps often require design and writing skills. For example, you might decide on an email campaign with seven emails, new blog posts, or put together a paid search campaign. Whatever initiative your team decides, you'll want to be ready for it.

Many of your competition will have some kind of skills and experience, so you'll want to stand out among the crowd. Here are <u>7</u> some impressive skills you should emphasize on your resume and during the interviews if you have them:

1. Copywriting

Out of all the social media posts and print ads that immediately caught your attention, some of them definitely did so by words.-

<u>Good C</u>copywriting will take you far in marketing. As you've probably noticed, copywriting is present in <u>website development</u>, research, social media, <u>paid media</u> ads, emails, <u>direct mail</u>, <u>e-</u> commerce, and, of course, content <u>development</u>. In some large marketing departments, copywriters are the sole individuals who touch any marketing copy. But in most places, copywriting isn't a luxury that's handled by a single individual or group of individuals who only do that. It's usually done by those who may have other core areas of focus like the ones listed

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The 5 Steps: PATIO for Content Marketing

Step 5: Optimization

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Step 5: Optimization

After you've completed the previous 4 steps, now comes the optimization stage. It involves looking at data to see how well your content "did" and how you can make it better. First you have to measure. Make sure to setup Google Analytics at the very least.

Measurement Goals and Key Performance Indicators (KPIs)

1. Consumption/Website Traffic: Unique visits, page views), downloads, time-on-site, revenue-per-visit, bounce rate.

2. Lead Generation: How many leads did a piece of content earn? What was the quality? (Who filled out a form, asked for more information, subscribed to email). Evaluate cost of producing content versus avg. value of each lead.

3. Sharing/Engagement: Less quantified than other metrics. Could be referrals, comments, shares on social networks or the website...What about the value of likes?

4.Customer Close Rates: Review actual 'close' rates, not just leads. What actually resulted in a potential customer becoming a client?

5. Content Development Volume: These metrics that are focused internally and typically on the volume produced in a particular period to ensure a steady stream of content fills social and other distribution channels.

Step 5: Optimization

If a piece of content isn't performing, do you need to boost more distribution? Or do a better job with your landing pages?

Paid Channels

- Paid display & video (Programmatic) ads
- Search ads
- Social ads (including paid messaging and chats)
- Advertorials
- Native ads
- Sponsorships
- Sponsored links
- Press releases (through a platform such as Cision)
- Influencer marketing

•Earned Channels

- Search engine rankings (SEO)
- PR and media coverage
- Social media posts
 - Tweets
- Forwarded Emails

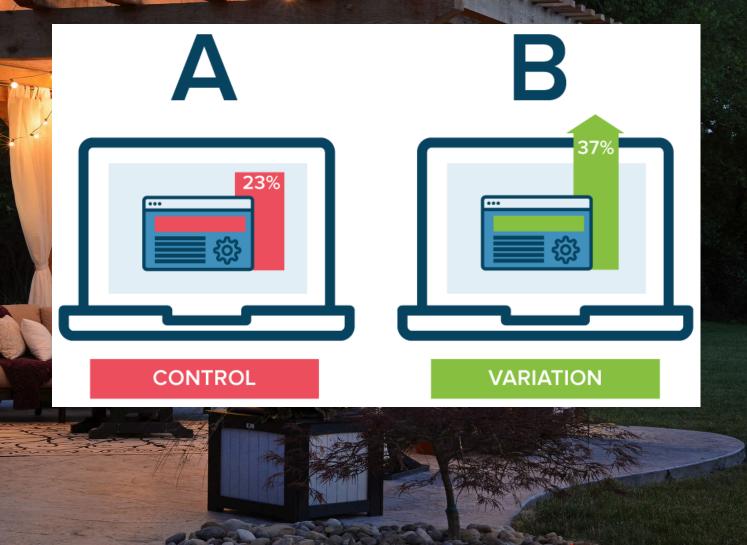
Owned Channels:

- Websites
- Messaging / alerts (apps)
- Microsites
- Podcasts
- Content newsletters
- Social media (accounts)
- Mobile apps and alerts
- Email

Step 5: Optimization

A/B Testing

To best optimize, you might also want to A/B test your content. Digital allows for A/B Testing of different campaigns (run one group to one piece of content (control), the other group gets different content. Which performs better? Popular to do now with landing pages. You might try it with certain images. One may simply help create more leads than another. It does take time and effort. Typically you test 20 percent of the audience and the winner gets the 80 percent after that.



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Book Giveaway: The B.S. Dictionary The first "SEO initiative" was said to be related to this rock band.

A. Fleetwood MacB. Jefferson StarshipC. The Doobie BrothersD. The Rolling Stones

Dictionary

Uncovering the Origins and True Meanings of Business Speak

Bob Wiltfong Tim Ito

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Marketing Nice Guys: How We Can Help Private Practice Lawyers

Packages for Lawyers

- The Foundational Package (Website + SEO + Web Ads), \$1,650 / mo. for 12 months
- The Professional Package (Website + SEO + Web Ads + Social Media), \$2,250 / mo. for 12 months.
- The All-In Package (Website + SEO + Web Ads + Social Media + Content + Local TV Ads), \$2,750 / mo. for 12 months

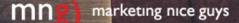
Marketing Agency Management Solutions We also provide services a la carte

- Managed social media marketing & advertising
- SEO and content strategy & development
- Paid search & display services
- Email marketing & automation/lead generation
- Website design and development services



Digital Marketing Training

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The Do-It-Yourself Marketing Playbook for Lawyers. Our 50+-page guide to doing digital marketing on your own.

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